

Privacy Policy

For the PlumbInvoice mobile application and related services

Effective date: August 31, 2026

1. Overview

This Privacy Policy explains how PlumbInvoice ("PlumbInvoice", "we", "us", or "our") handles information when you use the PlumbInvoice mobile application, our websites, and any related services (collectively, the "Service"). PlumbInvoice is designed as a local-first invoicing tool. Core invoice data is intended to remain on your device unless you choose a feature that requires transmission, such as cloud services, purchase processing, crash reporting, sharing, or other connected functionality.

By using the Service, you acknowledge the practices described in this Privacy Policy. If you do not agree with this Policy, do not use the Service.

2. Information We Process

2.1 Information you enter into PlumbInvoice

Depending on the features you use, you may enter or generate information such as:

- Business profile information, including business name, address, tax or registration identifiers, logo, contact details, and invoice settings.
- Client information, including names, company names, billing addresses, email addresses, telephone numbers, tax identifiers, and notes.
- Invoice data, including invoice numbers, issue and due dates, line items, prices, taxes, discounts, currencies, payment status, notes, references, and payment instructions.
- Payment profile information that you choose to display on invoices, such as account-holder name, bank details, IBAN, SWIFT/BIC, routing details, payment links, or custom payment instructions.
- Files or images you deliberately add, such as a business logo.

You are responsible for ensuring that you have a lawful basis to store and use personal information relating to your clients or other third parties.

2.2 Local device data

The free/local version of PlumbInvoice stores core business, client, and invoice records on your device. Unless a connected feature is used, we do not receive the contents of locally stored invoices, client records, or payment profiles merely because you create or edit them.

2.3 Purchase and subscription information

Purchases are processed by Apple through the App Store. We do not receive your full payment-card number or Apple account password. We use RevenueCat to help manage subscriptions, purchases, restores, and entitlement status. RevenueCat may process identifiers and purchase-related information necessary to determine whether features such as Pro or Cloud access are active.

2.4 Crash and diagnostic information

We may use Firebase Crashlytics to identify crashes and improve reliability. Diagnostic data can include device model, operating-system version, app version, crash stack traces, technical identifiers, and information about the state of the app around a crash. We do not intentionally send invoice text, client names, client email addresses, invoice amounts, bank details, or other invoice content to Crashlytics.

2.5 Cloud and connected features

If you enable Cloud or another connected feature, information necessary to provide that feature may be transmitted to and stored on servers or service providers used by PlumbInvoice. Depending on the feature, this can include business profiles, client records, invoice records, attachments, synchronization metadata, backup data, delivery/reminder metadata, and account identifiers. The exact data processed will depend on the Cloud functionality available in the version you use.

2.6 Communications and support

If you contact us for support, we may receive your email address, the content of your request, files or screenshots you choose to send, and related correspondence. Do not send sensitive client or financial information unless it is necessary for support and you are authorized to disclose it.

3. How We Use Information

- To provide, operate, maintain, and improve PlumbInvoice.
- To generate, preview, save, print, and share invoices at your direction.
- To provide Pro and Cloud entitlements and restore purchases.
- To synchronize or back up data when you deliberately use Cloud functionality.
- To diagnose crashes, prevent abuse, and protect the security and integrity of the Service.
- To respond to support requests and service communications.
- To comply with legal obligations and enforce our Terms of Use.
- To establish, exercise, or defend legal claims where necessary.

4. Legal Bases for Processing

Where the GDPR, UK GDPR, or similar laws apply, our legal bases may include: performance of a contract when processing is necessary to provide the Service you request; legitimate interests in maintaining, securing, and improving the Service; consent where the law requires consent; and compliance with legal obligations. Where you act as a business and enter information about your own clients, you generally determine the legal basis for that client information.

5. When We Share Information

We do not sell your invoice content or client lists. We may disclose information in the following limited circumstances:

- Service providers: vendors that perform functions on our behalf, such as purchase entitlement management, crash diagnostics, hosting, backup, communications, or infrastructure.
- At your direction: for example, when you share an invoice through email, messaging, AirDrop, Files, printing, or another destination selected by you.
- Legal and safety reasons: where disclosure is reasonably necessary to comply with law, legal process, protect rights or safety, investigate fraud or abuse, or enforce our agreements.
- Business transfers: in connection with a merger, acquisition, financing, reorganization, or sale of assets, subject to appropriate safeguards.

6. Third-Party Services

PlumbInvoice may rely on third-party services. Their processing is governed by their own terms and privacy policies. Current or expected core providers may include:

- Apple App Store / StoreKit - payment processing, subscriptions, and purchase receipts.
- RevenueCat - purchase and entitlement management.
- Google Firebase Crashlytics - crash reporting and diagnostics.

If additional Cloud infrastructure, email-delivery, analytics, or authentication services are introduced, this Policy may be updated to reflect those services before or when they are used.

7. Data Retention

Locally stored records remain on your device until you delete them, clear the application data, remove the app in a manner that removes local data, or otherwise erase them. Cloud data, if used, is retained for as long as reasonably

necessary to provide the Service, maintain backups, comply with legal obligations, resolve disputes, and enforce agreements. Diagnostic and support records are retained only for a period reasonably necessary for those purposes. Retention periods may vary by data type and legal requirement.

8. Data Deletion and Account Closure

You can delete local business, client, and invoice records using available in-app controls. If an account or Cloud feature is offered, we will provide a reasonable method to request deletion of account-associated personal data, subject to legal retention requirements and backup cycles. App Store purchase history is controlled by Apple and cannot be erased by PlumbInvoice.

9. Security

We use reasonable technical and organizational measures designed to protect information against unauthorized access, loss, misuse, alteration, or disclosure. No method of electronic storage or transmission is completely secure, and we cannot guarantee absolute security. You are responsible for protecting your device, passcode, Apple account, exported PDFs, and any invoice or banking information you choose to share.

10. International Data Transfers

Our service providers may process information in countries other than your own. Where required, we rely on appropriate transfer mechanisms and safeguards, such as contractual protections, adequacy decisions, or other lawful transfer tools.

11. Your Privacy Rights

Depending on where you live, you may have rights to request access, correction, deletion, restriction, portability, or objection to certain processing, and to withdraw consent where processing is based on consent. You may also have the right to complain to a data-protection authority. These rights can be subject to exceptions under applicable law.

For locally stored data that we never receive, the most direct way to exercise control is through the app or your device. For information we do hold, contact us using the details below.

12. California and Other U.S. State Privacy Rights

If applicable state privacy laws grant you rights concerning personal information we control, you may submit a request using the contact details below. PlumbInvoice does not sell personal information for money and does not knowingly sell or share client invoice data for cross-context behavioral advertising. If our practices materially change, this Policy will be updated and legally required opt-out mechanisms will be provided.

13. Children

PlumbInvoice is a business productivity application and is not directed to children under 13, or to a higher minimum age where local law requires it. We do not knowingly collect personal information directly from children for their own use of the Service. If you believe a child has provided personal information to us unlawfully, contact us.

14. Automated Decision-Making and Advertising

PlumbInvoice does not use invoice or client content to make decisions that produce legal or similarly significant effects about individuals. We do not use invoice content or client lists for third-party targeted advertising.

15. Changes to This Privacy Policy

We may update this Privacy Policy when the Service, legal requirements, or our providers change. We will change the effective date above and, where required, provide additional notice. Continued use of the Service after an update is subject to the updated Policy to the extent permitted by law.

16. Contact

Privacy questions, requests, or complaints may be sent to:

- Operator: PlumbInvoice / Ahmed Enes Erden

- Email: admin@eneserden.com
- Postal address: Ankara, Türkiye
- Country of establishment: Türkiye