

Terms of Use

Terms governing the PlumbInvoice mobile application and related services

Effective date: August 31, 2026

1. Agreement to These Terms

These Terms of Use ("Terms") form a legal agreement between you and the operator of PlumbInvoice ("PlumbInvoice", "we", "us", or "our") concerning your use of the PlumbInvoice mobile application, websites, and related services (collectively, the "Service"). By downloading, accessing, purchasing, or using the Service, you agree to these Terms. If you do not agree, do not use the Service.

2. What PlumbInvoice Is

PlumbInvoice is a productivity tool designed to help users create, manage, export, and share invoices and related business records. PlumbInvoice is not an accounting firm, law firm, tax adviser, payment processor, bank, or government invoicing platform. Unless expressly stated for a specific jurisdiction or feature, the Service does not determine whether an invoice satisfies tax, fiscalization, e-invoicing, VAT, GST, bookkeeping, retention, or other legal requirements that may apply to you.

3. Eligibility and Business Use

You must be legally capable of entering into these Terms and permitted to use the Service under applicable law. If you use PlumbInvoice for a company or other organization, you represent that you are authorized to bind that organization. You are responsible for all use of the Service under your device, account, or credentials.

4. Your Responsibilities

You are solely responsible for:

- The accuracy, completeness, legality, and tax treatment of invoices and other records you create.
- Determining and applying correct taxes, tax rates, exemptions, invoice numbering, currency, payment terms, registration numbers, and legally required invoice language.
- Obtaining lawful authority to store and use client, contact, banking, and other third-party information.
- Keeping legally required books, records, backups, and supporting documents.
- Protecting your device, credentials, exported files, payment instructions, and financial information.
- Reviewing each invoice before sending or relying on it.

5. Free, Pro, and Cloud Features

PlumbInvoice may offer different feature tiers. The exact features available in each tier are shown in the app or App Store at the time of purchase and may evolve over time, subject to applicable law and these Terms.

5.1 Free

The Free tier may include local-only invoicing and core features made available without a paid entitlement. Free features may be expanded, modified, or discontinued, but we will not retroactively convert a completed one-time purchase into a subscription.

5.2 Pro

Pro may include features such as custom branding, logos, colors, premium templates, fonts, multiple businesses, CSV export, advanced customization, or removal of PlumbInvoice branding, as described in the app.

5.3 Cloud

Cloud may include connected services such as synchronization, backup, web access, reminders, recurring workflows, or email-related functionality. Cloud features require ongoing infrastructure and may be provided through an active subscription even when Pro itself has been purchased for lifetime use.

6. Subscriptions and Purchases

6.1 Monthly and yearly subscriptions

Monthly and yearly plans are auto-renewing subscriptions unless the purchase screen clearly states otherwise. Payment is charged to your Apple Account at confirmation of purchase. Your subscription renews automatically unless you cancel it through your Apple subscription settings before the renewal deadline shown by Apple. Renewal is charged according to the price and terms displayed by Apple at the time of renewal, subject to applicable notice requirements.

6.2 Lifetime Pro

Lifetime Pro is a non-consumable, one-time purchase that unlocks the Pro feature entitlement for the supported lifetime of the PlumbInvoice product, subject to these Terms. "Lifetime" refers to the lifetime of the product/service, not the lifetime of any individual user and not a guarantee that every future feature or external service will be included forever.

Lifetime Pro does not include Cloud unless the purchase screen expressly states otherwise. Cloud access may require a separate recurring subscription because it involves ongoing server, storage, delivery, and infrastructure costs.

6.3 Cloud add-on for Lifetime Pro

A user who owns Lifetime Pro may be offered a separate Cloud subscription. That Cloud subscription is auto-renewing and remains subject to Apple billing and cancellation rules. Cancelling the Cloud subscription does not remove the Lifetime Pro entitlement.

6.4 Pricing and taxes

Prices are displayed by the App Store in the applicable storefront and may include or exclude taxes depending on local law. Apple handles billing, currency conversion where applicable, tax collection where required, and payment-method processing.

6.5 Price changes

We may change prices for future purchases or renewals. Subscription price changes are handled subject to Apple policies and applicable law, including any required notice or consent.

7. Cancellation, Restore, and Refunds

You can manage or cancel App Store subscriptions in your Apple Account subscription settings. Deleting PlumbInvoice does not automatically cancel an active subscription. Where supported, PlumbInvoice provides a Restore Purchases function to recover eligible purchases associated with your Apple Account.

App Store purchases and refunds are generally administered by Apple under Apple policies and applicable law. Nothing in these Terms limits any mandatory refund, withdrawal, or consumer rights that cannot legally be waived.

8. Free Trials and Promotions

If we offer a free trial, introductory price, promotional offer, or offer code, the eligibility, duration, renewal price, and other terms displayed by Apple or in the purchase flow apply. Unless cancelled in time, an eligible trial may convert into a paid auto-renewing subscription as disclosed before purchase.

9. Acceptable Use

You may not use the Service to:

- Create or distribute fraudulent, deceptive, unlawful, defamatory, infringing, or malicious material.
- Impersonate another person or business or misrepresent the origin of an invoice.

- Attempt to bypass entitlement checks, security controls, rate limits, or payment requirements.
- Reverse engineer, decompile, probe, scrape, or interfere with the Service except to the limited extent such restriction is prohibited by law.
- Upload malware, exploit vulnerabilities, disrupt infrastructure, or access data that you are not authorized to access.
- Use the Service in violation of sanctions, export controls, tax laws, privacy laws, or other applicable laws.

10. Your Content and Data

As between you and PlumbInvoice, you retain ownership of business information, invoice content, logos, client data, and other content you provide ("Your Content"). You grant us only the rights reasonably necessary to process Your Content to operate features you request, such as generating files, synchronizing Cloud data, backing up records, or delivering communications.

You represent that you have all rights and permissions necessary to use Your Content with the Service. You remain responsible for Your Content and for any consequences of sending invoices or payment instructions to third parties.

11. Local Storage, Backups, and Data Loss

Some PlumbInvoice features are local-first. If your records exist only on your device, loss, damage, reset, deletion, or replacement of that device may result in permanent data loss. You are responsible for maintaining appropriate backups unless you are actively using a PlumbInvoice Cloud backup feature that expressly covers the relevant data. Even where Cloud backup exists, you should retain copies of legally or commercially important records.

12. Invoice Delivery and Payment

PlumbInvoice can help generate or share invoice documents, but we do not guarantee that a recipient receives, reads, accepts, pays, or can legally rely on an invoice. Payment instructions are provided by you. Unless a separate feature expressly states otherwise, PlumbInvoice does not hold funds, execute bank transfers, collect debts, guarantee payment, or act as merchant of record for invoices you send.

13. Intellectual Property

The Service, including the PlumbInvoice name, app design, software, templates, graphics, and other materials supplied by us, is protected by intellectual-property laws. Except for the limited right to use the Service under these Terms, no rights are transferred to you. You may use exported invoices and templates generated through your valid entitlement for your own business activities, subject to third-party rights and these Terms.

14. Third-Party Services

The Service may depend on Apple, RevenueCat, Firebase, cloud infrastructure, email providers, operating-system sharing tools, or other third-party services. We are not responsible for outages, restrictions, changes, or acts of third parties outside our reasonable control. Your use of third-party services may also be governed by their own terms.

15. Changes to the Service

We may improve, add, remove, or change features over time. We may also discontinue the Service if reasonably necessary. For paid features, we will comply with applicable consumer law and will not intentionally deprive you of a paid entitlement in a manner prohibited by law. External services that require ongoing operational cost, including Cloud functionality, are not guaranteed to remain available forever solely because you own Lifetime Pro.

16. Suspension and Termination

We may suspend or terminate access to connected services where reasonably necessary for security, fraud prevention, legal compliance, material breach of these Terms, or protection of other users or infrastructure. Where practical and lawful, we will use reasonable efforts to provide notice. Termination does not eliminate obligations that by their nature should survive, including payment obligations, intellectual-property provisions, disclaimers, and limitations of liability.

17. Disclaimers

To the maximum extent permitted by law, the Service is provided "as is" and "as available." We do not warrant that the Service will be uninterrupted, error-free, legally compliant for every jurisdiction, or suitable for your specific tax, accounting, legal, regulatory, or business requirements. You should obtain professional advice where appropriate.

Nothing in these Terms excludes warranties or statutory rights that cannot legally be excluded.

18. Limitation of Liability

To the maximum extent permitted by applicable law, PlumbInvoice and its operator will not be liable for indirect, incidental, special, consequential, exemplary, or punitive damages, or for loss of profits, revenue, business, goodwill, data, invoices, or anticipated savings arising from or related to the Service. Where liability cannot be excluded, our aggregate liability will be limited to the greater of the amount you paid for the Service during the twelve months before the event giving rise to the claim or the minimum amount required by applicable law.

These limitations do not apply to liability that cannot legally be limited, including any mandatory consumer protections.

19. Indemnity

To the extent permitted by law, if you use the Service on behalf of a business, you agree to defend, indemnify, and hold harmless PlumbInvoice and its operator from third-party claims arising from your unlawful use of the Service, Your Content, infringement of third-party rights, or violation of these Terms. This section does not apply to consumers where such an indemnity is prohibited by law.

20. Apple-Specific Terms

If you obtained the app through Apple, you acknowledge that these Terms are between you and PlumbInvoice, not Apple. Apple is not responsible for the Service or its content, maintenance, support, or claims relating to the Service except as required by law. Apple and its subsidiaries are intended third-party beneficiaries of these Terms with respect to your use of the iOS app and may enforce the relevant provisions. Your use must also comply with applicable App Store rules and usage terms.

21. Governing Law and Disputes

These Terms are governed by the laws of Türkiye, without regard to conflict-of-law principles, except that mandatory consumer-protection rules in your country of residence continue to apply where required. Courts located in Ankara, Türkiye will have jurisdiction where legally permitted. Nothing in this section prevents you from using a mandatory local consumer forum or statutory dispute process.

22. Changes to These Terms

We may update these Terms to reflect changes in the Service, law, security requirements, or business practices. Material changes will be communicated where required by law. The effective date at the top identifies the current version.

23. General

If any provision is found unenforceable, the remaining provisions remain in effect and the invalid provision will be modified to the minimum extent necessary where permitted. Failure to enforce a provision is not a waiver. You may not transfer your rights under these Terms where prohibited by law or without our consent; we may transfer these Terms as part of a business reorganization or transfer, subject to applicable law. These Terms, together with the Privacy Policy and purchase disclosures presented to you, form the agreement governing the Service.

24. Contact

- Operator: PlumbInvoice / Ahmed Enes Erden
- Email: admin@eneserden.com
- Postal address: Ankara, Türkiye
- Country of establishment: Türkiye

Appendix A. Subscription & Purchase Terms

This appendix forms part of the PlumbInvoice Terms of Use and summarizes the subscription and purchase terms applicable to paid plans in PlumbInvoice.

1. Plans

PlumbInvoice may offer the following purchase options, with the actual localized price shown by the App Store at the time of purchase:

2. Auto-Renewal

Monthly, yearly, and Cloud subscription plans renew automatically unless cancelled through your Apple Account subscription settings before the renewal deadline shown by Apple. Your Apple Account is charged at confirmation of purchase and again at each renewal according to the current App Store terms and price.

3. Lifetime Pro

Lifetime Pro is a one-time purchase of the Pro entitlement. It does not include Cloud unless expressly stated on the purchase screen. "Lifetime" means the supported lifetime of the PlumbInvoice product/service and is not a guarantee that every future connected service or feature will be included without additional charge.

4. Cloud

Cloud functionality involves ongoing infrastructure and may require a recurring subscription. A Lifetime Pro owner can separately subscribe to Cloud. Cancelling Cloud removes Cloud access at the end of the paid period but does not remove Lifetime Pro.

5. Cancellation

You can manage or cancel subscriptions in your Apple Account settings. Deleting the app does not cancel a subscription. Cancellation normally takes effect at the end of the current paid billing period unless Apple or applicable law provides otherwise.

6. Restore Purchases

Use Restore Purchases in PlumbInvoice to recover eligible App Store purchases associated with your Apple Account. Some purchase history and billing information is controlled by Apple.

7. Trials and Offers

If a free trial, introductory offer, promotional offer, or offer code is available, the eligibility and terms shown by Apple at purchase apply. Unless cancelled before the relevant deadline, an eligible trial may convert into a paid subscription at the disclosed price.

8. Refunds

App Store purchases and refund requests are generally handled by Apple under Apple policies and applicable law. Nothing in these terms limits mandatory consumer rights.

9. Price Changes

Prices may change for future purchases or renewals. Any subscription price change will be handled according to Apple requirements and applicable law, including required notices or consent.

10. Related Terms

These Subscription & Purchase Terms supplement the PlumbInvoice Terms of Use and Privacy Policy. If there is a conflict, the purchase disclosures shown by Apple at the point of purchase and any mandatory applicable law control to the extent required.

11. Contact

- Email: admin@eneserden.com
- Operator: PlumbInvoice / Ahmed Enes Erden